

Course Development, Approval And Review Procedure

PROCEDURE PURPOSE

This procedure explains the processes to ensure the development, approval and review of courses delivered by UTS College and third parties meet the desired student learning outcomes of specific subjects and the graduate attributes of each program as well as being compliant with all relevant legislative and stakeholder requirements.

SCOPE

This procedure applies to all staff responsible for any aspect of the development, approval and review of all courses offered by UTS College and a 3rd party, regardless of location or mode of delivery. It also applies to any external advisory groups and other relevant bodies such as the UTS College Academic Board.

The development, approval and review of the UTS Foundation Studies Programs remains the responsibility of UTS, however UTS College is responsible for advising UTS on the efficacy of the programs and initiating reviews when and where improvements and enhancements would benefit the quality of the programs.

DEFINITIONS are set out at the end of this procedure.

PROCEDURE STEPS

| Activity | Description | Responsible |
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| COURSE PROPOSAL - NEW AND MAJOR CHANGE (2) TO AWARD COURSES | | |
| Preparation of business case | 1. Business Case documentation to be prepared | Education, Partnership and Growth |
| Evaluation of business case | 2. The Business Case will be submitted to the Executive for evaluation and approval to: proceed; recommendation of matters for further consideration; or withdrawal of proposal. The business case for a new course and major changes (2) to a course must include: <ul style="list-style-type: none"> • Alignment with UTS College's strategic direction, purpose and values; • A rationale for the new course/ major change (2) or new delivery site; • Outline of the new course/major change (2) aims; • A market intelligence report of course demand and projected enrolment; and • An outline of resource requirements | Executive |
| Decision on viability of business case | 3. The Insearch Limited Board will decide whether to approve the business case prior to further course development. | Insearch Limited Board |

| COURSE APPROVAL – NEW AND MAJOR CHANGE (2) TO AWARD COURSES | | |
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| Development of formal course proposal (New Course /Major change (2)) | <p>4. Prepare a formal Course proposal for approval</p> <p>In addition to details contained in the approved business case the formal course proposal should include:</p> <ul style="list-style-type: none"> • Admission selection criteria for the course • Intended course structure, location, duration and mode of delivery • The alignment to the UTS equivalent subject /s (if applicable) • Learning and teaching strategies and approach that aligns to the UTS College model of learning • Graduate attributes, intended learning outcomes and mapping of alignment of subjects/levels • How the knowledge and skills required of the AQF level are achieved through the subject learning outcomes and program overall • Subject /level description details with outline and mapping of alignment of assessments and subject/level learning outcomes • Intended articulation into UTS courses where applicable • Resources required • transition plan if change of course structure • Expected timing of implementation • Alignment with the relevant standards and legislation <p><i>See course and assessment design guidelines</i></p> | Program Manager or Director of Studies in consultation with Learning Quality Unit Manager |
| Endorsement of proposal | 5. The formal course proposal is submitted to the Learning and Teaching committee and Academic Standards Committee | Learning and Teaching Committee/ Academic Standards Committee |
| External endorsement of proposal | 6. Convene Course Advisory Committee (CAC)/ELT equivalent and present formal course proposal for external advice and expertise | Dean of Studies, Learning Quality Unit Manager, Program Manager or Director of Studies |
| Approval | 7. The formal course proposal is submitted to the Academic Board for approval or in the case of UTS Foundation studies for endorsement | Academic Board |
| Approval UTS Foundation Studies | 8. The formal course proposal is submitted to the UTS Course Planning Committee | UTS Course Planning Committee |
| Approval UTS Foundation Studies | 9. The formal course proposal is submitted to the UTS Learning and Teaching Committee and UTS Academic Board | UTS Learning and Teaching Committee and UTS Academic Board |
| Record | 10. The formal course proposal and approvals are stored electronically in a shared access site for education managers | Education services |

| TEQSA REQUIREMENTS | | |
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| Course Accreditation for New courses | 11. Prepare and submit Accreditation Application and supporting evidence in the TEQSA approved format, together with the preliminary assessment fee. | Chair ASC |
| CRICOS Registration | 12. For courses that are open to international student enrolment, prepare and submit a CRICOS registration for new CRICOS codes for the new courses | Registrar |
| Material change notification | 13. If a major change (2) has been approved for a TEQSA-accredited course, a material change notification must be made to TEQSA. | Program Manager Director of Studies Governance |
| ELICOS Assessment New courses | 14. Prepare and submit the Application Form – Adding an English Language Intensive Course for Overseas Students (ELICOS) course of study on CRICOS. | Director of Studies Governance |
| UTS APPROVAL OF ARTICULATION ARRANGEMENTS AND CREDIT RECOGNITION | | |
| UTS Approval of Articulation Arrangements and Credit Recognition (For Diploma and Premasters) | 15. Manage the liaison with relevant UTS Faculty personnel, and or UTSI including Associate Deans (Teaching & Learning) in relation to Faculty approval and recommendations for UTS approval of External Articulation Arrangements and credit recognition. | Program Manager |
| UTS Course approval system (For Diploma and Premasters) | 16. Provide course proposal information in support of Faculty approval processes, and the administrative requirements of the UTS Online Course Approval Process (OCAP) system. Report stage of approval to Dean of studies 17. Monitor the progress of articulation applications via the OCAP system and circulate notifications to key internal staff. | Program Manager Governance |
| Communication of approval (For Diploma and Premasters) | 18. Circulate approval notifications to key internal staff. | Governance |
| DEVELOPMENT | | |
| Creation of project team | 19. If the scale of the project requires, set up a project to ensure the organisational changes necessary take place | Program Manager Director of Studies Project Delivery Team Learning Experience Lead |

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| Course development | <p>20. Hire curriculum writers and engage LED team</p> <p>21. Develop the course in accordance with the UTS College Integrated Model of learning and associated guidelines.</p> <p><i>See course and assessment design guidelines and Integrated Model Guidelines canvas course</i></p> | <p>Project Manager</p> <p>Program Manager</p> <p>Director of Studies</p> <p>Learning Experience Lead</p> |
| Implementation | <p>22. With the project team plan the timing of implementation and any transitional arrangements for Sydney and any offshore centres</p> | <p>Program Manager</p> <p>Director of Studies</p> <p>Project Team</p> <p>Learning Experience Lead</p> |
| PROPOSAL AND APPROVAL OF MAJOR (1) CHANGES | | |
| Prepare proposal of major (1) course change | <p>23. Prepare a change to Course proposal for approval. The proposal should include the following where applicable:</p> <ol style="list-style-type: none"> a. An outline of the intended change b. the rationale for the change c. The alignment to the UTS equivalent subject (if applicable) d. the impact on the program/course with regard to UTS articulation e. any change to the mapping to intended learning outcomes or subject learning outcomes f. any impact on the student experience g. any change to the course structure, location, duration and mode of delivery h. the Learning and Teaching strategies and approach that aligns to the UTS College model of learning i. resources required j. intended timing of change k. transition plan if change of course structure | <p>Academic/ Program Coordinator</p> <p>Program Manager</p> <p>Director of Studies</p> <p>Learning Quality Unit Manager</p> |
| Endorse | <p>24. The proposal is submitted to one or both of the following committees</p> <ol style="list-style-type: none"> a. course changes that impact pedagogy or curricula are endorsed by the Learning and Teaching Committee b. Those that impact the structure/ study plan of a course require Academic Standards Committee | <p>Learning and Teaching Committee</p> <p>Academic Standards Committee</p> |
| Approve | <p>25. The proposal is submitted for approval</p> | <p>Academic Board</p> |
| Approve Foundation studies | <p>26. The proposal is submitted for approval</p> | <p>UTS Course Planning Committee</p> |

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| If required: UTS Approval of Articulation Arrangements and Credit Recognition (For Diploma and Premasters) | 26. Manage the liaison with relevant UTS Faculty personnel, UTSI, including Associate Deans (Teaching & Learning) in relation to Faculty approval and recommendations for UTS approval of External Articulation Arrangements and credit recognition. | Program Manager |
| If required: UTS Course approval system (For Diploma and Premasters) | 27. Provide course proposal information in support of Faculty approval processes, and the administrative requirements of the UTS Online Course Approval Process (OCAP) system. Report stage of approval to Dean of studies 28. Monitor the progress of articulation applications via the OCAP system and circulate notifications to key internal staff. | Program Manager Governance |
| Recording | 29. The proposal and approval should be stored electronically in a centralised area | Education Services |
| DEVELOPMENT | | |
| If required: Creation of project team | 30. Set up a project to ensure the organisational changes necessary take place | Program Manager Director of Studies Project Delivery Team Learning Experience Manager |
| Curriculum development | 31. Hire / create curriculum writing team and engage the LED team 32. Develop the changes in accordance with the UTS College Integrated Model of learning and associated guidelines. See course and assessment design guidelines and Integrated Model Guidelines canvas course | Program Manager Director of Studies Learning Quality Unit Manager Project Manager |
| Implementation | 33. With the project team plan the timing of implementation and any transitional arrangements for Sydney and any offshore centres | Program Manager Director of Studies Project Team Learning Quality Unit Manager |
| Implementing | 34. If changes are to be made as BAU for the Academic/Program coordinator The approved changes are made to the subject/level | Academic / Program Coordinator Program Manager Director of Studies Learning Experience Lead |

| PROPOSAL AND APPROVAL OF MINOR CHANGES | | |
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| Prepare proposal for minor course change | <p>35. Create proposal for a minor change that includes an outline the intended change, the rationale for the change and any mapping to intended learning outcomes.</p> <p>Typically, this would emanate from the <i>continuous improvement register</i></p> | Academic/ Program Coordinator Program Manager Director of Studies |
| Approval | <p>36. The proposal is submitted to one of the following committees for approval:</p> <ul style="list-style-type: none"> • Minor course changes that impact pedagogy or curricula are endorsed by the Learning and Teaching Committee • Those that impact the structure/ study plan of a course require Academic Standards Committee endorsement | Learning and Teaching Committee Academic Standards Committee |
| Endorsement | <p>37. Summaries of the approved minor changes made along with the rationale should be presented annually to the AB for endorsement and to UTS for Foundation</p> | Academic Board UTS |
| Recording | <p>38. The proposal and approval should be stored in a centralised database and the automated process for CI updated with approval as per the continuous improvement procedure</p> | Education Services Program Managers Chairs of the Sub committees |
| Implementing | <p>39. The approved changes are made to the subject/level</p> | Subject / Program Coordinator Program Manager Director of Studies Learning Experience Lead |
| PROPOSAL AND APPROVAL OF STANDARD CHANGES | | |
| Standard Change | <p>40. Changes that do not impact the learning objectives or alignment in a subject. They should be recorded in the continuous improvement register and approval sought as per the Continuous improvement procedure.</p> | Academic / Program Coordinator Program Manager Director of Studies |
| COURSE REVIEWS DIPLOMA AND OTHER AWARD COURSES | | |
| Preparation of Cyclical review | <p>41. Every 5 years a review will be undertaken for all courses. This will include external referencing and follow the TEQSA standard HESF 5.3: Institutional quality assurance Monitoring, Review and Improvement (below) in scope.</p> | Review working group of the ASC assisted by Program Manager and Learning Quality Unit Manager |

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| Nominate reviewer/s | 42. Determine if an external, internal or mix of reviewers should conduct the review | Dean of Studies |
| Gather information to inform the review | 43. The reviews are informed and supported by the regular review of subjects, student performance reports, learning analytics, ci register, ci action plans and feedback from stakeholders looking at the following areas: <ul style="list-style-type: none"> • Alignment of subject learning outcomes across the program in regard to UTS equivalent • Program design, including program learning outcomes and curriculum alignment (including assessment) • Best practice learning and teaching in accordance with the UTS College model of learning and (ILM guidelines for academic) • External factors including accreditation and compliance and the appropriateness of the admission criteria • Course delivery from all locations benchmarked both external (where possible) and with UTS in regard to student performance • Mode of delivery | Program Manager |
| Check compliance | 44. Check compliance with the HES framework for TEQSA accredited courses | Reviewer/s |
| Prepare and deliver report | 45. Identify opportunities for improvement and prepare a report with recommendations and deliver draft report to the Dean of Studies for review | Reviewer/s Dean of Studies |
| Seek Endorsement | 46. Submit final report with recommendations to the relevant committee (Learning and Teaching Committee or Academic Standards Committee) | Program Manager |
| Seek external input | 47. Convene CAC with relevant UTS members and external personnel to provide external input on the proposed changes | Course Advisory Committee |
| Finalise proposal | 48. Make any necessary adjustments to the proposal and submit to the Academic Board | Program Manager |
| Approval | 49. Review the proposal | Academic Board |
| Additional approval | 50. If the proposal contains major changes (2) to a course the approval process outlined above for TEQSA, UTS and communication to the organisation should be followed. | Program Manager |
| Organise Project team (if required) | 51. Set up project team for changes across the organisation | Dean / Associate Dean/ Program Manager |
| Develop subject outlines and mapping (if required) | 52. Develop the subject outlines, assessment regime and constructive alignment mapping | Program manager / Learning Quality Unit Manager |

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| Seek endorsement (if required) | 53. Submit subject outlines and mapping to the L&T Committee | Program Manager |
| Seek approval (if required) | 54. Submit subject outlines and mapping to the Academic Board | Program Manager |
| Implementation | 55. Make the required changes to the subjects | Program Manager Academic Coordinators/ Learning experience Lead |
| Record | 56. The review and approval should be stored in a centralised database | Education Services |
| COURSE REVIEWS AND APPROVAL FOUNDATION | | |
| Preparation of Cyclical review | <p>57. Every 5 years a full review of the program review will be undertaken.</p> <p>The review will include the design and content of the program, the expected learning outcomes, the methods for assessment of those outcomes, the extent of students' achievement of learning outcomes, modes of delivery, the changing needs of students and identified risks to the quality of the course of study. Adherence to Foundation Standards</p> <p>Review and improvement activities include regular external referencing of the success of student cohorts against comparable courses of study, including:</p> <ul style="list-style-type: none"> (a) analyses of progression rates, attrition rates, completion times and rates and, where applicable, comparing distinct locations of delivery, and (b) the assessment methods and grading of students' achievement of learning outcomes for selected units of study within courses of study. | Review working group of the ASC assisted by Program Manager and Learning Quality Unit Manager |
| Nominate reviewer/s | 58. Determine if an external, internal or mix of reviewers should conduct the review | Dean of Studies |
| Gather information to inform the review | 59. Collect student performance reports, evidence and documentation of changes made to the course since the last review, benchmarking activities, reports from the annual review of subjects, feedback from students, teachers, and academic coordinators, CI, and action registers | Program Manager |

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| Check compliance | 60. Check compliance with the National Standards for Foundation Studies programs | Reviewer/s |
| Prepare report | 61. Identify opportunities for improvement and prepare report with recommendations | Reviewer/s |
| Deliver report | 62. Draft report to be delivered to the Dean of Studies for review | Reviewer/s |
| Submit proposal for approval | 63. Submit proposal to the UTS | Dean Program Manager |
| Support further approval if necessary | 64. UTS Academic Board / TEQSA (Tertiary Education Quality and Standards Agency) | Dean Program Manager |
| Endorse | 65. Submit final report with recommendations to the relevant sub committees (Learning and Teaching Committee and Academic Standards Committee) for endorsement | Program Manager |
| Endorse | 66. Submit the approved changes to the UTS College Academic Board | Program Manager |
| Organise Project team | 67. If necessary, set up project team for changes across the organisation | Dean Program Manager |
| Develop subject outlines and mapping | 68. Develop the subject outlines, assessment regime and constructive alignment mapping | Program manager / Learning Quality Unit Manager |
| If required, seek approval | 69. Submit subject outlines and mapping to UTS | Program Manager |
| Seek endorsement | 70. Submit subject outlines and mapping to the Learning and Teaching committee | Program Manager |
| Endorse | 71. Submit the approved subject outlines and mapping to the UTS College Academic Board for endorsement | Program Manager |
| Implementation | 72. Make the required changes to the subjects | Learning Quality Unit Manager /Program Manager/ Academic coordinator/ Project manager |
| Record | 73. The review and approval should be stored in a centralised database | Education Services |
| COURSE REVIEWS AND APPROVALS ELT | | |
| Preparation of Cyclical review | 74. Every 5 years a review will be undertaken for all courses. This will include external referencing with both an internal and an external review and follow the TEQSA standard HESF 5.3 and NEAS Quality Assurance Framework | Review working group of the ASC assisted by Director of Studies and Learning Unit Manager |

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| Nominate reviewer/s | 75. Determine if an external, internal or mix of reviewers should conduct the review | Dean of Studies |
| Gather information to inform the review | 76. Collect student performance reports, evidence and documentation of changes made to the course since the last review (ci register), feedback from students, teachers, and program coordinators | Director of Studies |
| Check compliance | 77. Check compliance with the NEAS quality principles and ESOS standards | Reviewer/s |
| Prepare report | 78. Identify opportunities for improvement and prepare a report with recommendations | Reviewer/s |
| Deliver report | 79. Draft report to be delivered to the Dean of Studies for review | Reviewer/s |
| Seek Endorsement | 80. Submit final report with recommendations to the relevant committee (either the Learning and Teaching Committee or Academic Standards Committee) | Director of Studies |
| Seek external input | 81. Convene CAC with external personnel to provide external input on the proposed changes | Course Advisory Committee |
| Finalise proposal | 82. Make any necessary adjustments to the proposal and submit to the Academic Board | Director of Studies |
| Approval | 83. Review the proposal | Academic Board |
| Implementation | 84. Make the required changes to the curriculum | Director of Studies Program coordinator Learning Experience Lead |
| Record | 85. The review and approval should be stored in a centralised database | Education Services |

SUBJECT/LEVEL REVIEWS

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| Continuous Improvement | <p>86. Throughout the year data from semester reports, student feedback and will be collected analysed and actioned as per Continuous improvement procedure . Action plans will be created and reviewed in the sub committees to monitor implementation and effectiveness. These plans will help inform the course reviews</p> <p>87. Regular reviews (typically 3 years) of all subjects and levels will be undertaken to maintain and enhance the qualityof the programs. The review will address the following as a minimum:</p> <ul style="list-style-type: none"> • Adherence to Learning and Teaching best practice guidelines • Appropriateness of subject learning outcomes and their alignment with equivalent subject at UTS where applicable • Suitability and quality of subject contents and | Review working group of the L&TC assisted by Program Manager and Learning Quality Unit Manager |
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| | <p>assessment methods</p> <ul style="list-style-type: none"> • Adequacy of student support • Student performance and Education analytics • Staff and student feedback and actions taken to address this • Any identified risks or issues | |
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| Terms of reference for subject reviews | 87. Develop and approve of terms of reference for subject reviews including scope of review, any particular focus, composition of working group, roles, responsibilities, and timeline | Learning Unit Manager, Program Manager Director of Studies Associate Dean of Studies Dean of Studies (For approval) |
| Create working group | 88. Assemble the approved working group to conduct the review. | Learning Unit Manager |
| Prepare material | 89. Gather the information necessary for the review | Program Managers Director of Studies Subject / Program Coordinators |
| Review | 90. Conduct the reviews of each subject / level and report findings back to Program Managers/DOS | Working group |
| Reporting | 91. Prepare a report on the proposed changes | Working group |
| Approval | 92. Report presented 93. Changes approved should follow the processes outlined above for implementation | Learning and Teaching Committee Academic Standards Committee (if necessary) |
| Implement | 94. Make the required changes to the subjects / levels | Program Managers Director of Studies Academic / Program Coordinators Learning Experience Manager |
| Record | 95. The proposal and approval should be stored in a centralised database | Education Services |

DEFINITIONS

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| Award Course | A course of study leading to a diploma or certificate of UTS College that is conferred on a student by the UTS College Limited Board |
| Business Case | Original proposal for a new course or major changes to an existing course. |
| Course | The sequence of academic subjects that leads to the award of a qualification or a statement of program completion. The sequence of ELT levels that lead to statement of program completion. |
| Equivalence | Courses are equivalent if they have the same intended learning outcomes and graduate attribute profile. |
| External Referencing including moderation | A process through which a higher education provider compares an aspect of its operations with an external comparator(s) e.g., comparing the design of a course of study and/or student achievement of learning outcomes with that of a course from another provider. |

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| Level | A 200-hour block of curriculum material for a specific English level |
| Formal course proposal | Detailed proposal that is prepared for the Academic Board after the Insearch Limited Board approves the initial business case. |
| Learning Outcomes/Intended Learning outcomes | Learning outcomes express the knowledge and skills a person acquires and is able to demonstrate as a result of learning Both Program Learning Outcomes (PLO's)and Subject Learning outcomes (SLO's) |
| Level | A 200-hour block of curriculum material for a specific Academic English level |
| Major Change Two categories Not a material/significant change. Doesn't require TEQSA approval | Proposed changes that don't fundamentally change the nature of the course of study to the extent that TEQSA would require accreditation of a new course. Examples include introducing or changing learning outcomes, introducing a new subject or substantial changes to an existing subject. Will require approval by Academic Board and may need UTS approval regarding credit recognition but doesn't require TEQSA approval |
| Major change – (2) Material/significant change – requires TEQSA approval | Material/significant changes include: substantial variations to course delivery; or substantial changes to course nomenclature, duration, entry requirements, outcomes or structure; or Any other changes that fundamentally change the nature of the course of study to the extent that TEQSA would require accreditation of a new course. For UTS Foundation Studies: changes, whether incremental or at one time, to more than 25% of the total number of course units or subjects from the time the Program was last approved by UTS. |
| Minor Change | Changes that impact the learning objectives or alignment in a subject Examples: Changes to a subject/level such as new topics, updating assessment weightings, types of assessment or changes to subject sequence in a course study plan. Requires approval from the sub-committees of the Academic Board Does not require approval by UTS regarding credit recognition. |
| New Course | A course that is not currently being offered by UTS College. |
| Non-award course | English Language Intensive Courses for Overseas Students (ELICOS) programs UTS Foundation Studies Program |
| Program | A program is the term used to describe an organizational area of educational specialization or a field of study. It may include a number of courses or a single course with multiple course delivery options |
| Standard Change | Changes that do not impact the learning objectives or alignment in a subject. They should be recorded in the continuous improvement register and approval sought as per the Continuous improvement procedure. Examples include: |

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| | changing a text but leaving an activity the same, changing a question in an activity discussion, exam, worksheet, adding, removing or changing content in a lesson without affecting overall lesson objectives |
| Subject | A unit of study within a course |
| UTS College | UTS College Limited, its representative offices and its controlled entities. |

SUPPORTING DOCUMENTS

- Course Development, Approval and Review Policy
- Course development guideline
- Higher Education Framework (Threshold Standards 2021)
- Australian Qualifications Framework
- ESOS Act
- The National Code for Foundation Studies
- Assessment Policy and Procedure

ADMIN USE ONLY

| APPROVAL | | |
|-----------------|---|----------------------|
| Position title: | Executive Title: Dean of Studies | Date: 17 August 2023 |
| Procedure Title | Course Development, Approval and Review Procedure | |
| Executive | Dean of Studies | |
| Manager | Learning Unit Manager | |
| Procedure ID | PROC/EDUC/08/23 | |
| Effective Date | 17 August 2023 | |

VERSION HISTORY

| No. | Author | Description of change/purpose | Date |
|-----|-------------|--|------------|
| 1.0 | | July 2022 | |
| 1.1 | Sally Payne | Include the specified knowledge and skills required of the AQF level and CI process. | 17.08.2023 |
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